

tmg



# Creating Independence through Technology:

**Learn ways to use technology to get you where you want to go!**

Wisconsin Self Determination Conference  
Kalahari Resort – Wisconsin Dells  
October 15-16, 2019

Let's clear the path ahead.



**JOSH MASSEY** is the founder and CEO of Carepool. Josh partnered with Dane County providers and WI DHS to create a specialized transportation platform. Carepool books rides for the aging population and people with disabilities and provides real-time texts/calls, allowing drivers and customers to communicate directly.

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**ELEANNA JOHNSON** is a graduate of Holmen High School and will begin studying graphic design at Western Technical College this fall. Eleanna is an amazing artist who likes video games, writing, and her cat. She's enrolled with the Includa Managed Care Organization, and uses Carepool to get to work.

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**GAVIN KATOVICH** is a 2018 graduate of Clark Street Community School in the Middleton-Cross Plains Area School District. He is in his second of two years in the Middleton High School 18-21 Transition. Gavin is also enrolled in the TMG IRIS Consultant Agency. His passion is movies and he uses Carepool to get to his dream job at Marcus Point Cinema.

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*We proactively partner with others to build a shared vision of long-term care that offers the people we serve choice, connections, and dignity fostering full participation in communities.*



**Operating since**

**2000**

Inclusa, Inc. is a Wisconsin-based nonprofit corporation that has operated in the state since the inception of the Family Care Program in 2000.

**501(c)(3)**

Inclusa is a federally designated charitable 501(c)(3) organization.

**Serving**

**15,000**

Inclusa provides long-term care services and supports to 15,000 adults with physical and intellectual disabilities, and frail elders through the Family Care program.

**Located in**

 **62/72**

Inclusa is contracted with the State of Wisconsin and permitted through the Office of the Commissioner of Insurance to provide Family Care services and supports in 62 of Wisconsin's 72 counties.

**Employing**

**1,100**

Inclusa employs approximately 1,100 colleagues.

**Partnering with**

**4,000**

Inclusa has contracts with over 4,000 provider partners, in almost 40 service categories

*Let's clear the path ahead.*

# Who is TMG?



**Leader in community-based long term supports, quality management and service design for 30+ years.**

- IRIS Consultant Agency (ICA) since 2008, partnering with over 15,000 people.
- Self-Directed Personal Care (SDPC) Oversight Agency supporting over 8,000 individuals who have chosen SDPC.
- Quality oversight for community-based services since 1986.
- Health and human services system analysis, design and training.

**Locally-based operations with over 600 staff in communities throughout Wisconsin.**

Let's clear the path ahead.

# Magellan HEALTH<sup>®</sup>

[ One company, two  
unique platforms ]

A Fortune 500 company

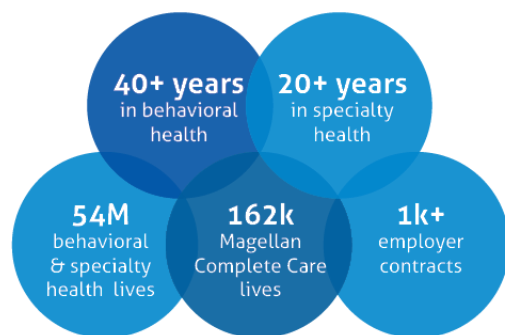


Offices in 26 states & D.C.



10,500 Total Employees

## Magellan HEALTHCARE<sup>®</sup>



### Improving Outcomes for Complex Populations

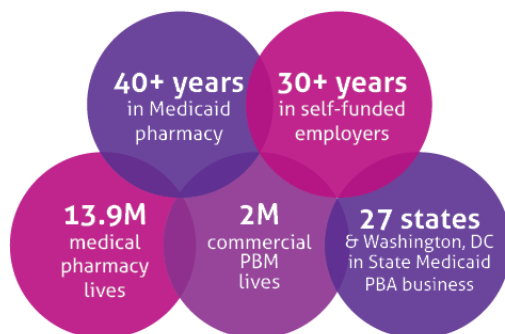
#### Customers:

- Employers
- Health plans
- Provider groups
- State governments
- Federal government

#### Solutions:

- Behavioral health
- Specialty medical
- Employee assistance programs
- Full-service specialty health plans
- Complex populations

## Magellan Rx MANAGEMENT<sup>SM</sup>



### Solving Complex Pharmacy Challenges

#### Customers:

- Employers
- Managed care organizations
- Unions
- State & local governments
- Medicare & Medicaid

#### Solutions:

- Core PBM capabilities
- Targeted clinical programs
- Traditional & specialty drug management
- Insights & analytics
- Member engagement programs

# Learning Objectives



Learn how self-advocates have overcome transportation barriers using technology.



Learn how web based tools can open up the world of transportation.



Learn how Carepool is changing the transportation system using technology.



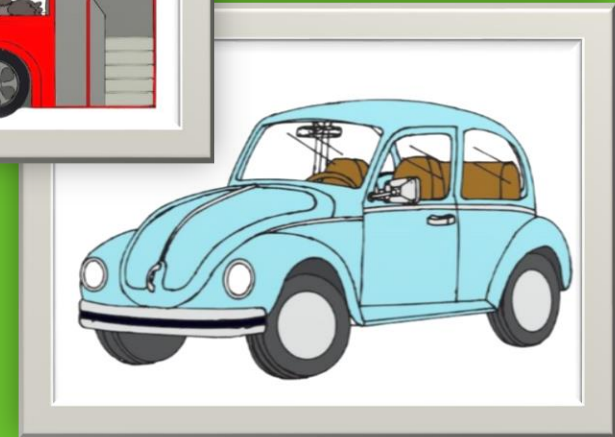
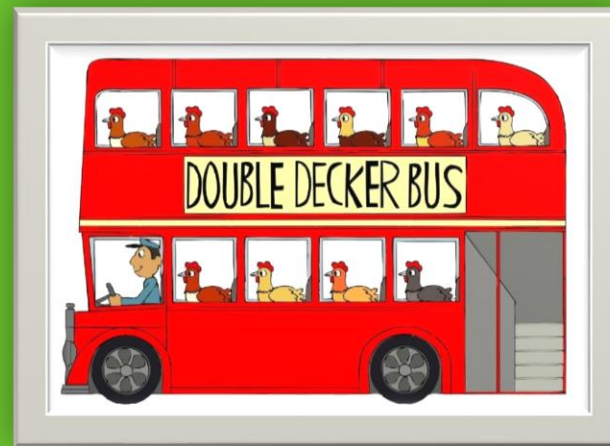
Let's clear the path ahead.

# Meet Gavin & Eleanna



# The Starting Point: Deciding You Have a Need

Do you need to find  
**TRANSPORTATION**  
to get somewhere?



Illustrations by Jacob Slovacek | Artworking

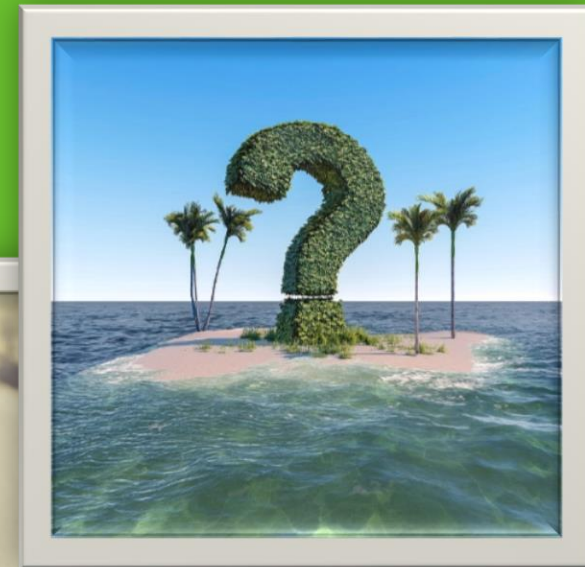
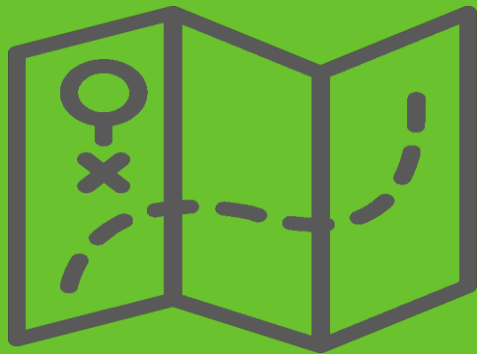
Let's clear the path ahead.



# The Starting Point: Deciding You Have a Need

Or are you  
**LOST**

And need help  
finding your way?



Let's clear the path ahead.

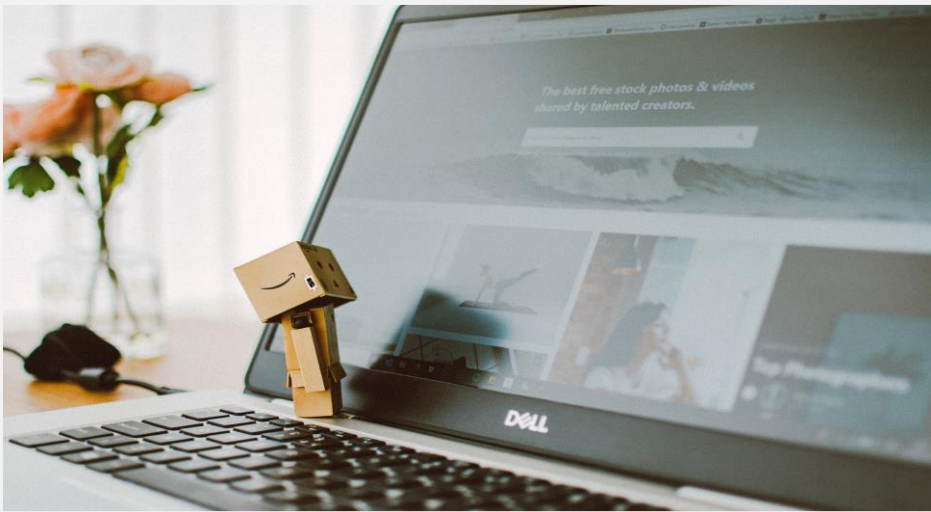
# Examining the Tech You Have On Hand

carepool

tms<sup>®</sup>

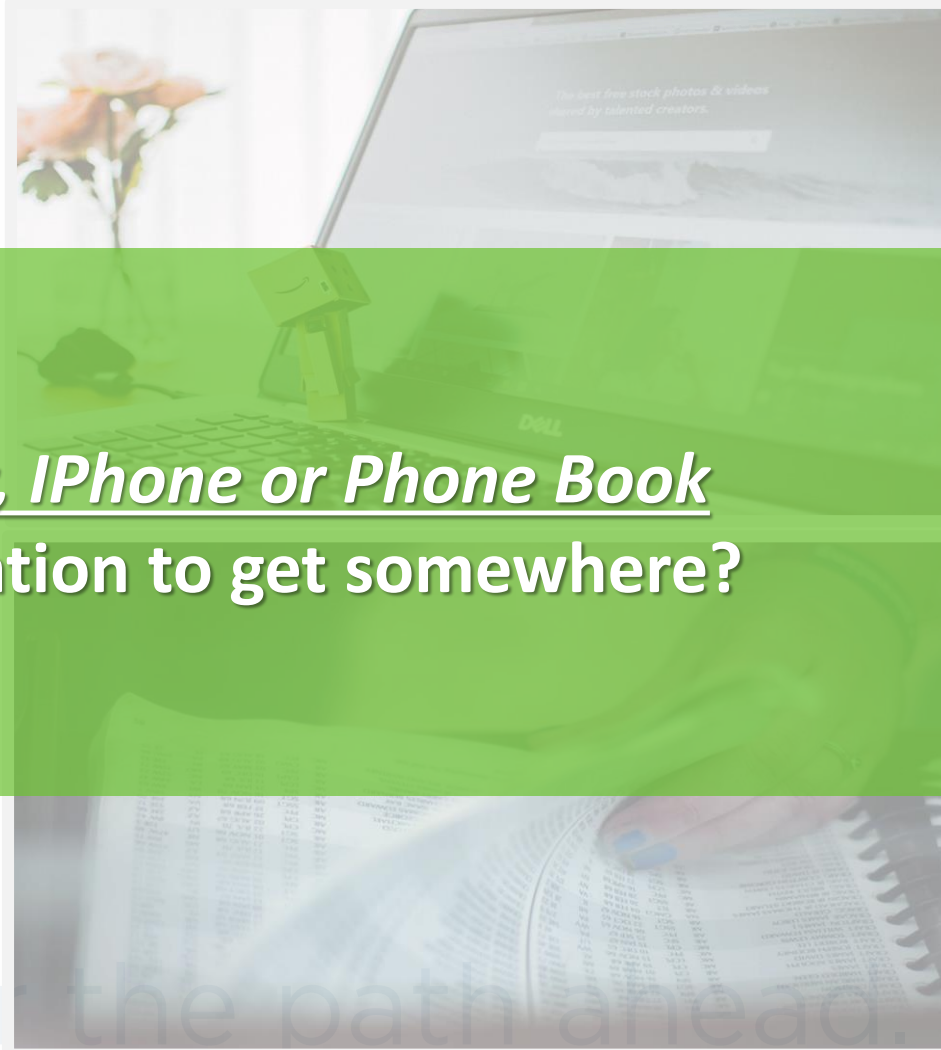
Let's clear the path ahead.  
WISCONSIN'S TOP-RATED  
IRIS CONSULTANT AGENCY

INCLUSA



# Examining the Tech You Have On Hand

Can an IPad, Computer, iPhone or Phone Book  
help you find transportation to get somewhere?



# Examining the Tech You Have On Hand



Can an IPad, Computer, iPhone or Phone Book

help you if you are lost and need help finding your way?



# Tools for Travel

Learning web-based tools can help you find transportation and/or help you if you are lost.



Google Maps



Public Transit



Ridesharing

Let's clear the path ahead.

# Tools for Travel

## How to Use



## Google Maps

Let's clear the path ahead.

# Tools for Travel

## How to Use



## Public Transit

Let's clear the path ahead.

## How to Use



## Ridesharing

Let's clear the path ahead.



# Who is Carepool?



 carepool

CREATING INDEPENDENCE  
BY THE WAY OF MOBILITY

# Who is Carepool?



HOW CAREPOOL REDEFINED THE  
TRANSPORTATION SYSTEM USING TECHNOLOGY.

# Who is Carepool?



# Who is Carepool?

A photograph of two men shaking hands in front of a white car. The man on the left is older with a grey beard and is wearing a grey jacket. The man on the right is younger with dark hair and is wearing a dark jacket. They are both smiling. The background shows trees and a cloudy sky.

The 'carepool' logo is overlaid on the photograph. It features a stylized heart icon in blue and green followed by the word 'carepool' in blue and green.

HOW TO USE THE CAREPOOL APP.

# Who is Carepool?



HOW TO USE THE CAREPOOL APP.

# Who is Carepool?



Q&A:

**GAVIN & ELEANNA'S EXPERIENCES  
WITH CAREPOOL**

# Group Activity



Let's clear the path ahead.

# Group Activity



1. Have your group choose a team name.
2. Select one person to use the tablet to enter your team's answers to the game.
3. Using the tablet, go to [Pollev.com/TMGWIS961](http://Pollev.com/TMGWIS961).
4. Enter your team's name into the game when prompted.
5. Josh or another presenter will read the game's questions out loud.
6. You will see the questions appear on your tablet.
7. On each question, you will be given four answers to choose from. Using your tablet, select the answer your team thinks is correct.
8. The faster your team answers correctly, the higher your score.
9. The team that gets the highest score at the end of the game wins!

Let's clear the path ahead.





# Thanks!

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