

Resources for Service Transformation

Provider Transformation Issue Brief

Transforming Employment Services from Sheltered Work to Competitive, Integrated Employment for all Job Seekers with Disabilities

www.leadcenter.org/system/files/resource/downloadable_version/Employment_First_Provider_Transformation_Brief.pdf



Provider Transformation Manual and Webinar Series 1.0

This Provider Transformation Manual and Webinar Series from the Employment First State Leadership Mentoring Program (EFSLMP), an initiative of the U.S. Department of Labor, Office of Disability Employment Policy (ODEP), provides information for organizations interested in transforming their service delivery models to have an Employment First approach. There are eight modules, written by Employment First Subject Matter Experts, on the following topics:

- Module 1:** Leadership and Setting the Tone for Change
- Module 2:** Strategic Planning
- Module 3:** Making It Happen (Operations Focus)
- Module 4:** Funding
- Module 5:** Individualized Planning and Services (Customer Focus)
- Module 6:** Reorganizing Staff for Transformative Change
- Module 7:** How Are We Doing? (Measuring Results)
- Module 8:** Beyond Transformation



<http://drivedisabilityemployment.org/employment-first-resources/provider-transformation-manual-%E2%80%93-pilot-version-and-webinar-series-1.0>

Provider Transformation Manual and Webinar Series 2.0

This Provider Transformation 2.0 Manual offers more advanced knowledge and strategies from Subject Matter Experts to help organizations tackle issues they encounter as they move past the initial phases of service transformation.

- Module 1:** Redesigning Your Organization: Structure, Processes and People
- Module 2:** Staff Development, Recruitment, Restructuring
- Module 3:** Staff Training Specifics
- Module 4:** Effective Stakeholder Engagement
- Module 5:** The Importance of Effective Advocacy for Better Policy: Collaboration, Coalitions, Communities of Practice, and Capacity Building at the Local Level
- Module 6:** Financial Planning for Transformative Change

<http://drivedisabilityemployment.org/employment-first-resources/provider-transformation-2.0-manual>

Guide for Provider Transformation to an Employment First Service Model

www.tn.gov/content/dam/tn/didd/documents/consumers/employment-first/resources/Provider-Transformation-Manual.pdf



Management Resources

Business Acumen Center: www.hcbsbusinessacumen.org/

Business Acumen Toolkit: www.hcbsbusinessacumen.org/toolkit.html

Business Acumen Webinar: "Holding the Course: Stabilizing Business Operations Webinar." Understand efforts Community Based Organizations (CBOs) can make to stabilize their workforce and how they can monitor their programs to enhance efficiency:
<https://bit.ly/2Yq1DZV>

The Independent Living Research Utilization program is a national center for information, training, and technical assistance in independent living: www.ilru.org/training-on-demand

The Strategic Management Series: Sound Employment Practices for CILs:

www.ilru.org/training/strategic-management-series-sound-employment-practices-for-cils-part-1-effective-hiring

The National Alliance for Direct Support Professionals' Competency Areas Brochure:

<https://www.nadsp.org/wp-content/uploads/2017/07/National-Direct-Support-Professional-Competency-Areas-Brochure-FINAL.pdf>

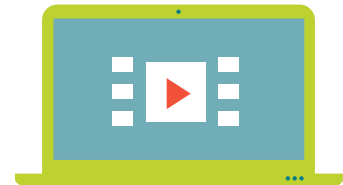
WI Board for People with Developmental Disabilities Building Full Lives Initiative

The Wisconsin Board for People with Developmental Disabilities collaborates with organizations in Wisconsin to expand community-based services to support people to safely explore, connect, and contribute to their communities while developing specific life skills. These "Building Full Life" (BFL) services meet the new requirements of the Home and Community-Based Services (HCBS) Settings Rule and Workforce Innovation and Opportunity Act (WIOA) by supporting people in the community on a pathway to greater independence, meaningful connections and relationships, and employment.

<https://wi-bpdd.org/index.php/building-full-lives/>

2019 WI Employment First Conference Session Recordings

<https://livestream.com/DHSWebcast/events/8689211>



Wisconsin Act 178 "Employment First" Plan and Report

<https://dwd.wisconsin.gov/dvr/cie/>



The Wisconsin Board for People with Developmental Disabilities (BPDD) mission is to help people with developmental disabilities become independent, productive, and included in all facets of community life.