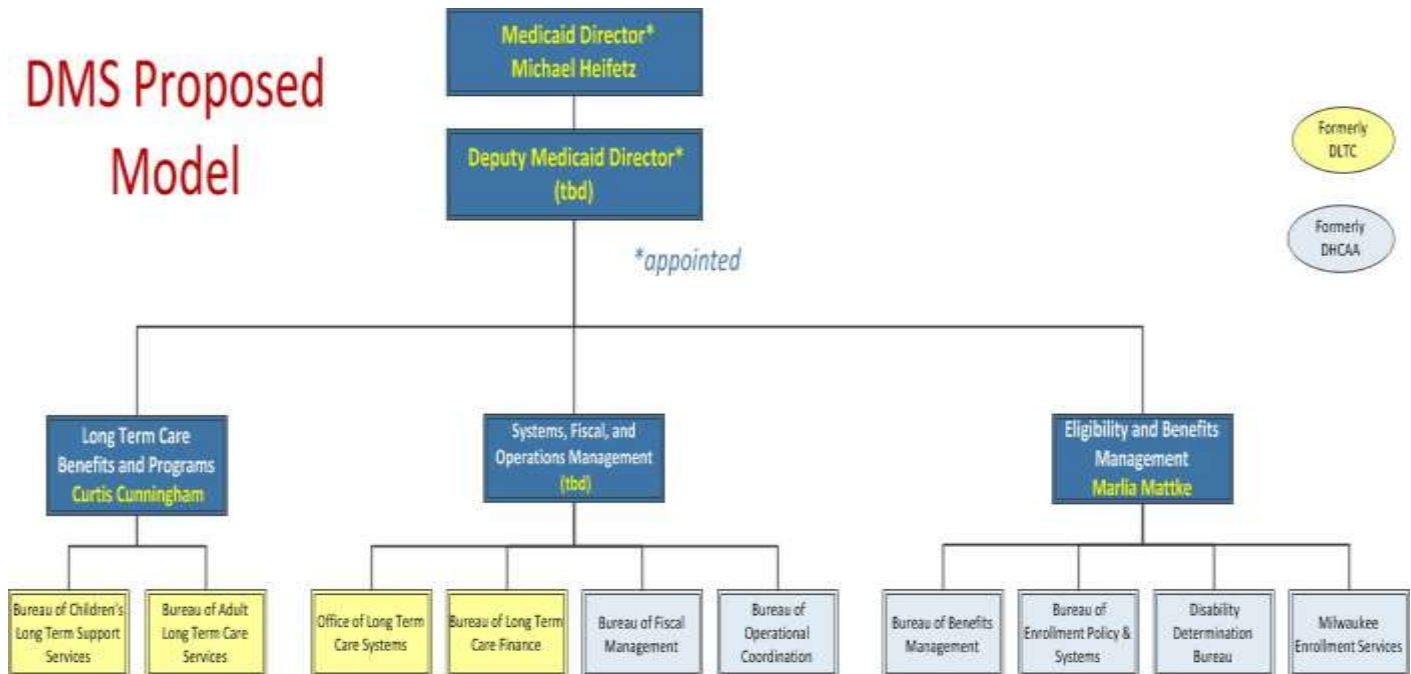


Division of Medicaid Services - Proposed Organizational Model



Executive Management

Two Appointed Executive Management Positions

- Medicaid Director - **Michael Heifetz**
- Deputy Medicaid Director - **tbd**

Three Functional Areas

Three Assistant Administrator Positions Align with Three Functional Areas

- Long Term Care Benefits and Programs - **Curtis Cunningham**
- Systems, Fiscal, and Operations Management - **tbd**
- Eligibility and Benefits Management - **Marlia Mattke**

Bureau Alignment

Ten Existing Bureaus

- Most bureaus remain intact and align into the three functional areas.
 - Three bureaus retitled:
 - Bureau of Managed Care will be Bureau of Adult Long Term Care Services.
 - Bureau of Children's Services will be Bureau of Children's Long Term Support Services.
 - IT Unit will be Office of Long Term Care Systems.
 - One section move: Office of IRIS Management realigned from the Bureau of Long Term Care Finance to the Bureau of Adult Long Term Care Services.
- Bureau Directors and staff will continue in their current capacity.

Division of Medicaid Services - Proposed Organizational Model

Medicaid Director and Deputy Medicaid Director *(both appointed)*

- Promotes increased accountability and an enterprise view of program administration by having all staff report to a single executive, the Medicaid Director.
- Provides a manageable span of control for the Medicaid Director, the Deputy Medicaid Director and other executive leaders of the Division.
- Sustains continuity of operations in the event of a Medicaid Director vacancy (average tenure nationally is approximately 18 months).

Assistant Administrators: Three-Pronged Approach

- Promotes increased integration to achieve Medicaid strategic goals and enables performance measurement across programs.
- Supports streamlined and efficient program administration thus increasing collaboration, coordination and consistency.
- Allows improved delivery of services and overall care management of Medicaid members.

Long Term Care Benefits and Programs	System, Fiscal, and Operational Management	Eligibility and Benefits Management
Curtis Cunningham	< tbd >	Marlia Mattke
Children’s Long Term Support Services - Children’s Long Term Support Waivers, Katie Beckett, Birth-to-3, LTC Children’s Behavioral Health, Employment Initiatives, Policy Initiatives, Program Integrity Adult Long Term Care Services - Family Care, PACE, Partnership, IRIS, MCO Contracts, LTC Functional Screen, LTC Behavioral Health, Northern & Southern Regional Operations	Office of Long Term Care Systems - Support Applications Long Term Care Finance - Rates, Budget, Reporting, Data & Analytics, Fiscal Operations Fiscal Management - Rates, Budget, Reporting, Estate Recovery, WFCAP, Claims Operational Coordination - MMIS/Fiscal Agent, Contract Management, Fiscal Operations, Data & Security, Third Party Liability	Benefits Management - Clinical Policy (PA), Benefits Policy, Pharmacy, HMO/Managed Care Contract Compliance, Covered Services, Quality Mgmt, E-health Enrollment Policy & Systems - Eligibility policy - BC+, FoodShare, FSET, CARES, EM CAPO, IM Contracts, Training MIES - Milwaukee Enrollment Services Disability Determination Bureau (DDB) - SSA & Medicaid Disability Determination

Long Term Care Benefits and Programs – Curtis Cunningham

- Provides services and programs to individuals with long-term care needs.
- Ensures dedicated leadership and support to maintain the focus on long-term care both internally and externally.

Systems, Fiscal, and Operations Focus - tbd

- Increases collaboration, accountability, and efficiency by blending like business areas formerly with the Division of Long Term Care and the Division of Health Care Access and Accountability, providing dedicated leadership and support.
- Increases IT and systems alignment to better position the Division to set the stage for efficient and high quality management of the MMIS modules and contracts over time.

Eligibility and Benefits Management - Marlia Mattke

- Balances program policies, benefit structures and eligibility system structure and guidelines with dedicated leadership and support.
- Increases collaboration, accountability, and efficiency of primary and acute care services and other major public assistance programs.
- Enables increased executive support of collaboration with long-term care administration to better align contracts and services.